General Manager

Restaurant Industry

$40,000-$52,000/year + potential monthly bonus

Full-time

Health, Dental, Vision insurance, 14 days PTO, 401K, free meals

**Key Responsibilities:**The ideal candidate will be extremely customer-focused, outgoing, and friendly with experience in the customer service industry. You will be responsible for all aspects of service, quality, cleanliness, labor, costs, production, and maintenance of the restaurant.

* Coordinate employee hours and schedule to have sufficient number of employees working
* Responsible for employee relations
* Responsible for interviewing, hiring, and training new employees
* Proficient in taking and setting up a catering order
* Control the cost of purchased goods and labor
* Adhere to and continually reinforce quality, food and cleanliness standards
* Monitor and manage operational/financial targets to meet or exceed budgeted expectations including: Guest Service Results, Sales, Labor and Food
* Model legendary service, including effectively addressing and resolving customer and employee complaints
* Participate in regular regional meetings and conducts store meetings as appropriate

**Requirements:**

* Must be accessible and available during restaurant operating hours.
* May be required to lift up to 50 lbs.
* Ability to communicate in English is required. Spanish comprehension is helpful. Fundamental reading, writing, math and computer and/POS skills are required.
* A minimum commitment of 45-hours-a-week; shifts of varying times and varying lengths
* Minimum Age: 18+ years old
* High School diploma or equivalent is required
* Minimum of 1-3 years of recent restaurant management experience
* Computer proficiency and profit/loss exposure and/or responsibility
* Strong communication skills
* Strong multi-tasking skills
* Commitment to quality
* Growth-driven & career-oriented outlook
* Hands-on management style
* Ability to take initiative, run strong shifts, and train teammates to do the same
* Proven job longevity and integrity